

Syed Yahya

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Summary

Enterprise technology consultant with six years deploying mission-critical systems for enterprise and public-sector clients, now building AI-powered software products end to end. Turns messy business processes into clear requirements, swim-lane flows and tested integrations, and leads SIT/UAT through to go-live and user training.

Experience

SAP Technology Consultant | Atos (Eviden) | Jul 2020 to Present

Enterprise technology consultant delivering and supporting mission-critical systems across Basis, ABAP and functional areas for multiple clients. Also entrusted with Service Delivery Manager responsibilities on key accounts: billing accuracy, manday tracking, profitability monitoring, and cost forecasting that accounts for inflation and salary increases.

- Led requirements, swim-lane flowcharts and SIT/UAT for SAP-to-external-portal e-Procurement and e-Invoicing integrations for a Singapore airport operator and a Singapore maritime statutory board, then provided L2/L3 support.
- Defined the SAP-to-Workday data migration strategy with Finance for a Singapore maritime statutory board, built a custom migration tool and ran validation testing.
- Wrote a custom user manual and delivered remote training to 170+ stakeholders across e-Procurement and e-Invoicing users.
- Delivered host-to-host bank payment integration for a Singapore airport operator, separating PayNow and SWIFT payment flows.
- Oversaw integration of AP automation (Tungsten/ReadSoft) with SAP for a public healthcare finance shared-services provider.
- Self-initiated Excel analytics and Power Automate workflows that the team adopted.
- Built interactive reports to track data-exchange and invoice status between SAP and external systems for a Singapore airport operator and a Singapore maritime statutory board.
- Mapped source to target data structures and advised on data cleansing for the SAP-to-Workday migration, covering Accounts Payable and Accounts Receivable data.

Founder | SAB Digital Solutions (builtbysab.com) | Present

Studio building web apps, AI and business systems for SMEs. Built with Next.js, Supabase, Prisma and Vercel, AI-assisted with Claude Code.

- Built and delivered an event workforce platform used by 650 applicants for a major international motorsport event in Singapore, covering recruitment, onboarding, digital contracts, shift scheduling, geofenced attendance, payroll, payslips and WhatsApp notifications.
- Founding Rumsih, a digital employment platform for home professionals (discovery stage).

Software Engineering Intern | an event-staffing firm | May 2019 to Aug 2019

- Built an Excel-based applicant tracking system for 1,000+ SAP resumes.
- Referred SAP-qualified candidates to recruiters through online professional networks.

Sales and Marketing Representative | Tik FX (Tranglo Pte. Ltd.) | Dec 2018 to Mar 2019

Onsite Operations Lead (events) | Tagronauts | Oct 2014 to Oct 2019

Technician | Kulicke & Soffa | 2014

National Serviceman (NSF); NS Reservist | Singapore Police Force (National Service) | Sep 2014 to Sep 2016

- Built a VBA rostering system for a busy neighbourhood police centre.

Part-Time Lab Assistant | Temasek Polytechnic | Oct 2013 to Mar 2014

- Taught lab classes of about 30 students and was commended by the lecturer for an effective teaching style, with most students achieving A and B grades in lab tests.

Projects

Event Workforce Platform

Platform for an event-staffing firm, used by 650 applicants for a major international motorsport event in Singapore. SAB Digital Solutions.

- Ran 24 UAT feedback batches with the client, tracking each change request as an issue with tests and a staged release to production.
- Built geofenced, photo-verified attendance that feeds verified timesheets, frozen pay-rate snapshots and payslip PDFs.

Education

National University of Singapore (Aug 2016 to Jan 2020): BEng (Hons) Electrical Engineering, specialising in Power Engineering. CGPA 3.56/5.00. Merit. Exchange at IIT Bombay (Jan to May 2018). Final year project: FPGA smart meter with a phasor estimation algorithm

Temasek Polytechnic (Apr 2011 to Mar 2014): Diploma in Electronics (Avionics Systems) with Merit. CGPA 3.77/4.00. Merit. Director's List (top 10%); two best-subject prizes. Final year project team lead: ESD data logging system with Thales

ITE College East (Jan 2009 to Dec 2010): Nitec in Electronics (Wireless Network). GPA 4.00/4.00. Merit. Certificate of Merit; CDC & CCC ITE Scholarship

Certification: SAP Certified Associate - Data Analyst (SAP Analytics Cloud)

Skills

Business: Requirements gathering, Swim-lane process mapping, SIT/UAT leadership, Stakeholder training, Data migration strategy, Project planning (backward scheduling), Vendor and offshore coordination, Service delivery management, Billing and manday tracking, Profitability monitoring and cost forecasting

Technical: SAP Basis, ABAP, SAP e-Procurement/e-Invoicing integrations, ECC to S/4HANA conversion (RISE on Azure), SAP to Workday migration, Host-to-host bank integration (PayNow/SWIFT), Linux/Windows administration, AP automation (Tungsten/ReadSoft), Next.js, TypeScript, PostgreSQL, Prisma, Supabase, Vercel, WhatsApp Cloud API, Google Drive/Sheets API, VBA, AI-assisted development (Claude Code), SAP ECC 6.0, SAP NetWeaver, SAP Solution Manager, SAP Focused Run, SAP MM, Interface field mapping, SSL certificate management, SQL

Tools: Excel, Power Automate, SAP Analytics Cloud, EarlyWatch Alert, GitHub Actions, Vitest, Playwright

Languages: English, Malay, Bahasa Indonesia

Awards

Eviden/Atos Spot Award (2023, 2024, 2025), Event hosting and photography/videography, Atos / Eviden

Certificate of Appreciation (2023), Teamwork and dedication to duty, Singapore Police Force (NS)

Anugerah Khas MENDAKI (2014), MENDAKI

element14 Prize (2014), Best student of subject: Aircraft Test & Measurement, Temasek Polytechnic

Microchip Technology Prize (2014), Best student of subject, Temasek Polytechnic

Commendation Award, Engineering Project Show (2014), Team lead, industry project with Thales, Temasek Polytechnic

Director's List (2013), Top 10% of the cohort, Temasek Polytechnic

Certificate of Merit (2010), ITE

CDC & CCC ITE Scholarship (2010), CDC & CCC