

Syed Yahya

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Summary

Enterprise technology consultant with six years deploying mission-critical systems for enterprise and public-sector clients, now building AI-powered software products end to end. Plans backwards from fixed go-live dates, coordinates multiple vendors and offshore teams, and tracks billing accuracy, mandays, profitability and cost forecasts on key accounts.

Experience

SAP Technology Consultant | Atos (Eviden) | Jul 2020 to Present

Enterprise technology consultant delivering and supporting mission-critical systems across Basis, ABAP and functional areas for multiple clients. Also entrusted with Service Delivery Manager responsibilities on key accounts: billing accuracy, manday tracking, profitability monitoring, and cost forecasting that accounts for inflation and salary increases.

- Led requirements, swim-lane flowcharts and SIT/UAT for SAP-to-external-portal e-Procurement and e-Invoicing integrations for a Singapore airport operator and a Singapore maritime statutory board, then provided L2/L3 support.
- Built a backward-scheduled ECC-to-S/4HANA (RISE on Azure) conversion plan that meets a fixed go-live date and a 3-month UAT constraint, coordinating multiple vendors and offshore teams.
- Defined the SAP-to-Workday data migration strategy with Finance for a Singapore maritime statutory board, built a custom migration tool and ran validation testing.
- Wrote a custom user manual and delivered remote training to 170+ stakeholders across e-Procurement and e-Invoicing users.
- Managed billing accuracy, manday tracking, profitability monitoring and cost forecasting (adjusted for inflation and salary increases) on key accounts as Service Delivery Manager.
- Administered SAP Basis across 3 clients: Linux/Windows operations, interfaces, background jobs and weekly and monthly EarlyWatch Alert reporting.
- Oversaw integration of AP automation (Tungsten/ReadSoft) with SAP for a public healthcare finance shared-services provider.
- Self-initiated Excel analytics and Power Automate workflows that the team adopted.

Founder | SAB Digital Solutions (builtbysab.com) | Present

Studio building web apps, AI and business systems for SMEs. Built with Next.js, Supabase, Prisma and Vercel, AI-assisted with Claude Code.

- Built and delivered an event workforce platform used by 650 applicants for a major international motorsport event in Singapore, covering recruitment, onboarding, digital contracts, shift scheduling, geofenced attendance, payroll, payslips and WhatsApp notifications.

Software Engineering Intern | an event-staffing firm | May 2019 to Aug 2019

Sales and Marketing Representative | Tik FX (Tranglo Pte. Ltd.) | Dec 2018 to Mar 2019

- Led a team of 5 to 500+ sign-ups in 3 weeks.

Onsite Operations Lead (events) | Tagronauts | Oct 2014 to Oct 2019

- Led onsite operations and served as primary guest contact at large-scale events of up to 1,000 guests, running on-site printing of name cards and photographs.

Technician | Kulicke & Soffa | 2014

- Assembled and tested mechanical and electronic assemblies to standard work instructions and test procedures, and troubleshoot to manufacturing guidelines.
- Mentored new colleagues on their assignments.

National Serviceman (NSF); NS Reservist | Singapore Police Force (National Service) | Sep 2014 to Sep 2016

- Responded to incidents reported by the public, making sound decisions in emergency scenarios.
- Completed the Police Officers Basic Course with an A grade, passing both assessments at the first attempt.

Part-Time Overall In-Charge | Exploma Technical Services | Mar 2009 to Apr 2012

- Promoted to overall in-charge of part-time staff within 4 months, then recruited and supervised up to 50 part-time staff on projects.

Part-Time Event Assistant | MBE Events & Marketing | Sep 2012 to Jul 2014

- Supervised teams of up to 8 part-time staff through event set-up, live production and teardown, and managed vendor liaison.

Projects

Event Workforce Platform

Platform for an event-staffing firm, used by 650 applicants for a major international motorsport event in Singapore. SAB Digital Solutions.

- Ran 24 UAT feedback batches with the client, tracking each change request as an issue with tests and a staged release to production.
- Designed a configuration-driven platform (46 database tables) so new events need configuration rather than new code.

Education

National University of Singapore (Aug 2016 to Jan 2020): BEng (Hons) Electrical Engineering, specialising in Power Engineering. CGPA 3.56/5.00. Merit. Exchange at IIT Bombay (Jan to May 2018). Final year project: FPGA smart meter with a phasor estimation algorithm

Temasek Polytechnic (Apr 2011 to Mar 2014): Diploma in Electronics (Avionics Systems) with Merit. CGPA 3.77/4.00. Merit. Director's List (top 10%); two best-subject prizes. Final year project team lead: ESD data logging system with Thales

ITE College East (Jan 2009 to Dec 2010): Nitec in Electronics (Wireless Network). GPA 4.00/4.00. Merit. Certificate of Merit; CDC & CCC ITE Scholarship

Certification: SAP Certified Associate - Data Analyst (SAP Analytics Cloud)

Skills

Business: Requirements gathering, Swim-lane process mapping, SIT/UAT leadership, Stakeholder training, Data migration strategy, Project planning (backward scheduling), Vendor and offshore coordination, Service delivery management, Billing and manday tracking, Profitability monitoring and cost forecasting

Tools: Excel, Power Automate, SAP Analytics Cloud, EarlyWatch Alert, GitHub Actions, Vitest, Playwright

Technical: SAP Basis, ABAP, SAP e-Procurement/e-Invoicing integrations, ECC to S/4HANA conversion (RISE on Azure), SAP to Workday migration, Host-to-host bank integration (PayNow/SWIFT), Linux/Windows administration, AP automation (Tungsten/ReadSoft), Next.js, TypeScript, PostgreSQL, Prisma, Supabase, Vercel, WhatsApp Cloud API, Google Drive/Sheets API, VBA, AI-assisted development (Claude Code), SAP ECC 6.0, SAP NetWeaver, SAP Solution Manager, SAP Focused Run, SAP MM, Interface field mapping, SSL certificate management, SQL

Languages: English, Malay, Bahasa Indonesia

Awards

Eviden/Atos Spot Award (2023, 2024, 2025), Event hosting and photography/videography, Atos / Eviden

Certificate of Appreciation (2023), Teamwork and dedication to duty, Singapore Police Force (NS)

Anugerah Khas MENDAKI (2014), MENDAKI

element14 Prize (2014), Best student of subject: Aircraft Test & Measurement, Temasek Polytechnic

Microchip Technology Prize (2014), Best student of subject, Temasek Polytechnic

Commendation Award, Engineering Project Show (2014), Team lead, industry project with Thales, Temasek Polytechnic

Director's List (2013), Top 10% of the cohort, Temasek Polytechnic

Certificate of Merit (2010), ITE

CDC & CCC ITE Scholarship (2010), CDC & CCC